



## University of Limerick: Student rights Ireland

### Case study overview

To ensure student rights are clearly identified and supported, the University of Limerick has the following student charters as identified in **Table 1**.

**Table 1.** University of Limerick student charters.

Undergraduate student charter	<a href="http://www2.ul.ie/pdf/636642268.doc">http://www2.ul.ie/pdf/636642268.doc</a>
Postgraduate academic charter	<a href="http://www.ul.ie/graduateschool/sites/default/files/docs/Postgraduate%20Academic%20Charter_0.pdf">http://www.ul.ie/graduateschool/sites/default/files/docs/Postgraduate%20Academic%20Charter_0.pdf</a>
Erasmus student charter	<a href="http://www.ul.ie/international/uploads/Student_Charter.pdf">http://www.ul.ie/international/uploads/Student_Charter.pdf</a>

For students with disabilities, the Disability Support Services offer a range of services to students with disabilities. The University's rules and regulations are identified in the Handbook of Academic Regulations and Procedures. As such, this is the document would be the primary reference document for academic activities. In addition, the University is required to be compliant with the Acts of the Houses of the Oireachtas which identify the requirements on education providers. For the University undergraduate and postgraduate charters, the university has a formal complaints procedure developed. Additional support for students with disabilities comes under the Disability Act (2005), the Employment Equality Act (1998, 2008) and the Equal Status Act (2000, 2004). The Disability Act, 2005 includes a number of positive action measures designed to advance and underpin participation by people with disabilities in



everyday life. In particular, Part 3 of the Act contains a number of obligations specifically related to public bodies. The **Access Officer** helps individuals with queries relating to accessibility to buildings, information and services provided by the University of Limerick. The **Inquiry Officer** is to undertake an investigation into any complaints about the University's non-compliance with Sections 25-29 of the Act.

## References

- [1] University of Limerick, Disability Support Services. ONLINE, available: [http://www2.ul.ie/web/WWW/Services/Student\\_Affairs/Student\\_Specialised\\_Supports/Disability\\_Support\\_Services](http://www2.ul.ie/web/WWW/Services/Student_Affairs/Student_Specialised_Supports/Disability_Support_Services)
- [2] University of Limerick, Disability policy. ONLINE, Available: [https://www2.ul.ie/web/WWW/Services/Student\\_Affairs/Student\\_Specialised\\_Supports/Disability\\_Support\\_Services/Disability\\_Policy](https://www2.ul.ie/web/WWW/Services/Student_Affairs/Student_Specialised_Supports/Disability_Support_Services/Disability_Policy)
- [3] University of Limerick, Student Complaints Procedure. ONLINE, available: <http://www2.ul.ie/pdf/306009609.doc>
- [4] University of Limerick, Procedures for making and investigating complaints under the Disability Act 2005. ONLINE, available: <http://www2.ul.ie/pdf/670218828.pdf>
- [5] Ireland, Disability Act (2005). ONLINE, available: <http://www.irishstatutebook.ie/2005/en/act/pub/0014/>

## Document information

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